

Maine Department of Public Safety
45 Commerce Drive, Augusta, 04333-0104
Web site - www.maine.gov/dps

Commissioner Michael P. Cantara – michael.p.cantara@maine.gov
626-3803

The Maine Department of Public Safety is made up of eight bureaus: Maine State Police, Office of State Fire Marshal, Maine Criminal Justice Academy, Bureau of Highway Safety, Emergency Medical Services, Maine Drug Enforcement Agency Capitol Security, and the Gambling Control Unit. The total budget for the Department of Public Safety for fiscal year 2006 is:

GENERAL FUND	\$20,411,780
HIGHWAY FUND	\$36,880,924
FEDERAL FUNDS	\$11,169,886
SPECIAL REVENUES	\$14,174,553
TOTAL DPS BUDGET	\$82,637,143

Of that total, 66% is personnel costs; 31% is general operating costs and 3% is capital equipment

Maine State Police, 42 State House Station, Augusta, 04333-0042
624-7200 (Colonel's Office)

Colonel Craig A. Poulin – Chief – craig.a.poulin@maine.gov
Lt. Colonel John P. Dyer – Deputy Chief – john.p.dyer@maine.gov
Major Robert A. Williams – robert.a.williams@maine.gov
Major Timothy A. Doyle – timothy.a.doyle@maine.gov

The Maine State Police is the state's largest police agency with an authorized complement of 341 sworn personnel, ranging from trooper to colonel. In addition, State Police employ 188 persons in non-sworn positions, the largest segment being emergency communication specialists who staff the department's four regional communications centers.

Among major State Police initiatives launched or continued during 2005—

RESOURCE COORDINATION with county sheriffs continued to coordinate patrol coverage between troopers and deputies in most of the counties. This improves the service to the public and results in more efficient use of law enforcement resources. York and Waldo counties signed agreements with the State Police during 2005, bringing to 11 the counties participating. The five counties not part of that effort are Cumberland, Piscataquis, Sagadahoc, Lincoln and Somerset.

SAFEGUARD began during the summer. In this program we partnered with the Maine Chiefs, Maine Sheriffs Associations, the Secretary of State, and the Bureau of Highway Safety. Police officers are encouraged to report serious violations involving teenagers to their parents and the initial reception has been very positive. The program's motto is "Your parents will be the first to know."

SAFE - State Police continued Strategic Area Focused Enforcement (SAFE) with assistance from the Maine Department of Transportation and the Bureau of Highway Safety. SAFE targets high crash and violation areas with increased State Police enforcement. Highway speed enforcement has been increased by utilizing the State Police aircraft to assist troopers on the ground. Among the major roads targeted in the SAFE campaign during the year were I-295, I-95, Route 4 in Androscoggin County and Route 111 in York County.

SUSPENDED DRIVER ENFORCEMENT - State troopers during the year cited almost 1500 drivers for operating after the suspension of their driver's licenses. Most of those cited were stopped for other violations or during the State Police's speed enforcement efforts. Colonel Poulin was part of a three-member committee named by the Governor during the summer following a fatal tractor trailer crash on the Maine Turnpike in which the driver had a suspended license. The committee reviewed the problem and developed a number of recommendations for possible Legislative action.

SEX OFFENDER REGISTRY - The Maine Sex Offender List continues to be the most visited site on the State of Maine's web page averaging 200,000 hits a month. State Police maintain the registry, which began in 1992 and went on line in December of 2003. There are now over 1900 registered sex offenders in Maine and their photos, addresses and history are on the web site. In November, Maine became the 33rd state to join the National Sex Offender Public Registry that links our site with the other states.

BACKGROUND CHECKS – The State Bureau of Identification maintains all of Maine's criminal history. During 2005 the division received more than 450,000 requests for background checks - an all time record. During 2004, 349,347 requests were made, and in 2003 there were 314,527 requests. The Legislature approved three additional staffers for this division to assist with the increasing demand.

RADIO SYSTEM REPLACEMENT - Work continues towards the multi-million dollar replacement of the state's public safety radio network linking State Police, Fire Marshals, MDEA, the Warden Service and Marine Patrol. The existing 30-year-old system is unserviceable with no replacement parts available. State Police has worked with Maine's Chief Information Officer, and the Legislature, to fund the replacement of this system over a period of four years. Progress is being made, with complete replacement and upgrades expected by 2009.

NEW REGIONAL COMMUNICATION CENTER (RCC) – In October, the State Police moved its Augusta communications center to the new Central Maine RCC, located at the Central Maine Commerce Center in Augusta, the same building that houses Public Safety. Since 1941, the RCC had been located in the former State Police Headquarters on Hospital Street in Augusta. The new center initially houses only State Police dispatching, but several other communities in Kennebec County are considering joining the new center. This communications center is working closely with the Communications Policy Board, chaired by Brian Rines.

The total State Police budget is:

\$44,026,442	operating fund (63% highway fund & 37% general fund)
\$ 4,582,825	commercial vehicle enforcement
\$ 5,296,535	Troop B turnpike enforcement (100%-turnpike authority)
\$ 1,093,236	traffic safety
\$ 1,039,085	motor vehicle inspection
\$ 765,572	licensing
\$56,803,695	TOTAL

STATE POLICE TROOPS

TROOP A - Route 26 - One Game Farm Road, Gray - 657-3030 &

Route 202 -- 502 Waterboro Rd., Alfred, 324-1150, Lt. Kevin Conger

Troop A covers York, Cumberland, Oxford and Androscoggin counties. The troop is a combination of the former Troops A & B, which merged in August 2004.

TROOP B (Maine Turnpike) - 430 Riverside Street, Portland

871-7755, Lt. Arthur Murdock

Troop B is the former Troop G, which patrols the Maine Turnpike. Its \$4.7 million annual operating budget is funded entirely by the Maine Turnpike Authority from toll revenues.

TROOP C - 162 West Front Street, Skowhegan, 474-3350, Lt. Dale Lancaster

Troop C is responsible for patrolling Somerset, Franklin and Northern Kennebec counties and patrols I-95 from Augusta to Newport.

TROOP D - 446 Main Street, Thomaston, 354-2523, Lt. Gerard Madden,

Troop D is responsible for Sagadahoc, Lincoln, Waldo, Knox counties and the southern half of Kennebec County. The Troop also patrols Interstate 295 from Brunswick to Gardiner.

TROOP E - 240 Main Street, Orono, 866-2122, Lt. Wesley Hussey

Troop E is responsible for Penobscot and Piscataquis counties and for patrolling Interstate 95 from Newport to Sherman.

TROOP F - 1 Darcie Drive, Houlton, 532-5400, Lt. J. Darrell Ouellette

The troop is responsible for Aroostook County and patrolling Interstate 95 from Sherman to Houlton.

TROOP J – Route 1A, Ellsworth, 667-3722, Lt. Peter Stewart.

Troop J is responsible for Hancock and Washington counties

TROOP K - 36 Hospital St., Augusta, 624-8932, Lt. Thomas Kelly

This troop is responsible for the statewide enforcement of the Federal Motor Carrier Safety Regulations, as well as the size and weight regulations of commercial trucks that travel in Maine and the drivers who operate them.

CRIMINAL INVESTIGATION DIVISION

C.I.D. is responsible for major investigations including homicides, suspicious deaths and child abuse cases.

CID I – Gray, 657-5710, Lt. Brian McDonough, covering York, Cumberland, Oxford, Franklin and Androscoggin counties.

CID II - Augusta, 624-7143, Lt. Gary Wright, covering Kennebec, Somerset, Waldo, Knox, Lincoln and Sagadahoc counties.

CID III- Bangor, 941-4071, Lt. Jackie Theriault, covering Penobscot, Piscataquis, Hancock, Washington and Aroostook Counties

TRAFFIC SAFETY - 36 Hospital St., Augusta

624-8946, Lt. Christopher Grotton

This division oversees the motor vehicle inspection program, maintains all Maine traffic crash reports and the vehicle reconstruction program. The State Police air wing also is part of this division.

CRIME LABORATORY - 26 Hospital Street, Augusta

624-7101, Director Elliot Kohlman

The nationally accredited crime laboratory exams and analyzes evidence recovered from Maine crime scenes, including chemistry, biology, fingerprints, firearms and DNA. The crime lab also oversees the Computer Crimes Task Force

SPECIAL SERVICES - Augusta, 624-7281, Lt. William Snedeker

Special Services oversees the bomb, canine, crisis negotiations, underwater recovery and tactical teams. This unit also coordinates State Police involvement on homeland security issues and intelligence with other state and federal agencies.

LIQUOR, GAMING & WEAPONS LICENSING AND COMPLIANCE

Augusta, 624-7211, Lt. Patrick Fleming

This division oversees liquor, gaming and weapons licensing, concealed firearm licenses. Lt. Fleming also oversees the Executive Protection Unit, which provides security for the Governor.

RECORD MANAGEMENT SERVICES - Augusta, 624-7242, Ruth Lunn

This unit oversees the State Bureau of Identification that maintains all of Maine's criminal records, the sex offender registry, Uniform Crime Reporting and investigative records. This division during 2005 received more than 450,000 requests for criminal background checks, nearly 99,000 more than in 2004.

COMMUNICATIONS - Augusta, 624-7294, Lt. Donald Pomelow
State Police operate four 24-hour Regional Communications Centers (RCC)
answering thousands of calls from the public and dispatching troopers and other state
law enforcement agencies to respond.

GRAY	657-3030 or 1-800-482-0730
CENTRAL MAINE (AUGUSTA)	624-7076 or 1-800-452-4664
ORONO	866-2122 or 1-800-432-7381
HOULTON	532-5400 or 1-800-924-2261

EMERGENCY CELLULAR CALLS: 911
TDD / TTY line (Statewide): 1-888-524-7900

***State Fire Marshal, 52 State House Station, Augusta, 04333-0052,
626-3870, John C. Dean, State Fire Marshal -
john.c.dean@maine.gov
Joseph Thomas, Assistant Fire Marshal –
joseph.e.thomas@maine.gov***

The Office of the State Fire Marshal is Maine's leading fire investigation, prevention and fire research organization. The Investigations Division determines the cause and origin of all fires causing death and injury, suspicious fires and explosions. Inspectors from the Prevention Division identify and correct life safety issues and fire hazards. All major construction projects in Maine must be reviewed by the Fire Marshal's Office for life safety, fire sprinkler and code compliance and the value of that construction has increased substantially in the past year. The value of major new construction projects during 2005 was \$794,677,746 compared to \$528,056,471 for 2004 (both figures are for 1/1 to 12/16 for each year). Those construction plans reviews include businesses as well as day care facilities, schools, assisted living and numerous other public buildings. Finally, data on fire incidents, injuries, and fatalities in Maine is analyzed and shared with Maine's fire service community to augment fire prevention and suppression efforts.

The annual budget of \$3,692,667 is funded entirely from fire insurance premiums, fees, permits and inspections. The administrative staffing is made up of the Fire Marshal, Assistant Fire Marshal, three clerical positions and a project researcher. The investigation division has three sergeants and ten fire investigators and the prevention division is staffed by 19 personnel. Fire investigators work closely with the Portland office of ATF and the two agencies investigate many fires jointly, including the fire in the fall that destroyed the gymnasium at Fryeburg Academy.

During 2005, the office consolidated fire data from all Maine fire departments submitted annually, known as the Maine Fire Incident Reporting System. That information assists local decision makers in reviewing fire department response times, fire causes, and analyses of fire deaths and injuries. That data is also submitted to a national information bank and Maine's system was judged to be in the top five of the 50 states.

In 2006, the Fire Marshal's Office will begin a 20 year study of Maine fire deaths giving detailed analysis of each fatal fire, the victims and causation factors. It will be the first time that such a complete analysis has taken place. The office also plans to increase the number of juvenile firesetter intervenors who help identify and assist children who have a history of setting fires. Those intervenors will work closely with their local counterparts.

Maine Criminal Justice Academy, 15 Oak Grove Road, Vassalboro, 04989, 877-8000. John Rogers, Director – john.rogers@maine.gov

The Maine Criminal Justice Academy (MCJA) is the central training facility for state, county and municipal law enforcement officers and corrections personnel. The campus is located at the former Oak Grove-Coburn School in Vassalboro. The Academy has a staff of 11 and its annual budget of \$1,997,606 is funded by a combination of special revenue and grants.

In addition to the full-time staff, the Academy relies heavily on volunteer instructors from state, county and municipal law enforcement agencies, county and state corrections agencies, prosecutors, and other criminal justice fields. The Academy has 11 classrooms, 4 conference rooms, a full cafeteria and can house 130 students. The building has a special training center, an indoor running track and formal parade grounds. The Academy also coordinates eight regional training districts, which provide certified training to officers away from Vassalboro. In an effort to reduce travel and economize on officers' time, the Academy initiated four on-line versions of its mandatory training which officers can take part in on-line. Those classes cover cultural diversity, search and seizure, admissions and confessions and new law updates.

During 2005, the Academy graduated 93 new police officers from its basic 18-week school. Indications are that police hiring is up around Maine and the Academy's first class of 2006 is expected to be full with 75 new officers.

A 17 member Board of Trustees, appointed by the Governor, oversees MCJA. The board meets regularly to consider training and admissions standards, certification of police and corrections officers, police chiefs and county sheriffs and review disciplinary action of law enforcement and corrections officers.

Bureau of Highway Safety, 164 State House Station, Augusta, 04333-0164, 626-3840. Lauren Stewart, Director – lauren.v.stewart@maine.gov

Highway Safety's mission is to promote programs and projects that make Maine highways safer. Its programs are intended to improve (from a safety perspective) the behavior of drivers, passengers, pedestrians and cyclists. The overall goal is to reduce the number of fatalities, injuries and property damage caused by traffic crashes in Maine. The bureau's staff of six and its programs are funded from an annual budget of \$2,751,204 from federal funds, state highway funds and matching funds from grants and defensive driving courses.

Major initiatives in the past year –

Maine's safety belt usage rate increased to 75.8% thanks to combined efforts of Highway Safety, law enforcement and funding from the National Highway Transportation Safety Administration. The seat belt rate was 73% in 2004 and 59% in 2002. For the second year, many law enforcement agencies increased their seat belt enforcement efforts around Memorial Day, utilizing federal money funneled through Highway Safety to pay for officers' overtime and a radio ad campaign.

The bureau is constantly promoting the use of seat belts. More than 700 driver's education students got specialized training in partnership with Mid Coast EMS, as well as 3,000 other high school students and over 1000 elementary students. In addition, the seat belt message reached thousands of people attending health fairs, community festivals, agricultural fairs, bicycle fairs and corporate seminars using the bureau's mechanical Convincer and Rollover demonstrations.

The bureau working with the Maine Injury Prevention Program was successful in increasing the percentage of Maine voucher sites (income eligible sites) that have on-site child passenger safety technicians. We provided more than 2,000 child safety seats to income eligible Maine citizens who could not afford a proper safety seat and we increased the number of active safety seat fitting stations from 35 to 37.

Highway Safety provided more than \$160,000 in federal funds to more than 55 law enforcement departments for activities targeting alcohol-impaired drivers. The enforcement effort ran from June 15 to September 30, 2005, and resulted in more than 200 OUI arrests. The bureau also funded the training of 20 law enforcement individuals with drug recognition training at the Maine Criminal Justice Academy. There are about 100 police officers that are now trained in that specialty. Highway Safety also administers the Maine Implied Consent Program which uses state highway funds to support the state mandated program that tests drivers suspected of being impaired with alcohol or drugs.

The bureau continues to provide funding for traffic safety related equipment to Maine law enforcement departments to assist them with speed reduction, impaired driving and occupant protection efforts. Some of that equipment includes radar units, in-cruiser laptops and printers, video cameras and other items necessary for overall traffic enforcement and safety efforts. Highway Safety also provides State Police with funds to administer portions of their Strategic Area Focused Enforcement (SAFE) program targeting high crash and violation areas.

Highway Safety also partnered with the Maine Department of Transportation, Maine Turnpike Authority and the Maine Department of Health and Human Services to develop a statewide strategic highway safety plan in an effort to reduce the number of injuries and deaths related to crashes on Maine highways. In addition, we have continued our partnership with the Maine Transportation Safety Coalition to develop seasonal driving safety brochures and assisted in the New England Traffic Safety Conference which was held in Portland in April 2005.

***Maine Emergency Medical Services, 152 State House Station,
Augusta 04333-0152,
626-3860. Jay Bradshaw, Director – jay.bradshaw@maine.gov***

Maine EMS (MEMS) is the agency responsible for the regulation, coordination and oversight of the emergency medical services system. The bureau is responsible

for the training, licensing, and patient care standards for EMS services and personnel. MEMS also oversees the Maine EMS Trauma Plan, which directs and monitors the care of seriously ill and injured patients treated by Maine hospitals. MEMS has five full time employees and has contracts with six regional EMS offices. These six offices are each non-profit corporations that coordinate the training, examination, and quality assurance activities in their areas.

The FY 06 budget is \$2,051,983, funded by the state's general fund, a federal EMS for Childrens Grant, and by license and examination fees--a portion of which are returned to the regional offices.

Recent EMS Highlights --

Air ambulance system improvements -- Maine EMS has been working with The LifeFlight Foundation on projects throughout the state that are part of the \$3 million transportation bond approved by voters in November 2003. The first five helipads were completed from the bond issue proceeds and about two dozen additional helipads are scheduled for '06. The new helipads that went into service are at Northern Maine Medical Center in Ft. Kent, Inland Hospital in Waterville, Mayo Regional in Dover-Foxcroft, Houlton Regional Hospital and Bridgton Hospital. Other improvements from the bond issue will be new weather reporting equipment for some smaller airports and refueling and lighting upgrades. In 2006, a new, state-of-the-art mobile classroom will be used to conduct emergency medical training for hospital and EMS personnel. This mobile classroom is part of a collaborative project between Maine EMS, LifeFlight of Maine, and the University of New England utilizing sophisticated adult and pediatric human patient simulators.

- **EMS Study** -- throughout the summer, four workgroups met to review the recommendations of the EMSSTAR report. Some recommendations have already been put into effect: emergency medical dispatch certification, air ambulance activation by prehospital providers, and electronic run reporting. Three of the four workgroups have completed their work and the fourth group plans to complete its work in December. A summary report will be provided to the Legislature and the Board of EMS.
- **Electronic Run Reporting** -- This project has been many years in the works, and became reality thanks in large part to funding received from the Bureau of Health (\$300,000). The first training session was held on November 11, 2005 and additional training has been conducted in November and December, with the goal of activation of the new system in January 2006. Converting from the current paper-based system to an electronic system will increase efficiency and improve records management.
- **Protocol Changes** -- effective July 1, 2005, new statewide EMS treatment protocols were put into effect. This was the first change in three years and was one of the most significant updates in terms of medication changes and airway management. The final protocols have been positively received by EMS providers, physicians, and pharmacists -- and have been recognized by several other states as "groundbreaking" in terms of updating EMS treatment using current medical literature and research.
- **Emergency Medical Dispatch (EMD) Coordinator** -- Maine EMS has been working with the Emergency Services Communications Bureau (E-911), as

directed by the Legislature, to develop an emergency medical dispatcher certification process for all Public Safety Answering Point call takers. The legislation requires that EMD certification be accomplished by January 1, 2007. Maine EMS is responsible for the licensure and disciplinary portions, and the E-911 Bureau is responsible for the training. Because of the additional resource requirements this will have for Maine EMS, a position was created for an EMD coordinator to be funded by the E-911 telephone surcharge. The job description has been developed and the position will be filled in early 2006.

- **Defibrillator Funding** -- for the fourth year in a row, Maine EMS has received approximately \$200,000 to purchase automatic external defibrillators (AED) for rural first responders, health centers and community centers. This grant will result in another 200 AED's being purchased and over 1,000 people trained in CPR/AED use. Over the past four years, Maine EMS has purchased over 750 AED's and trained over 6,000 people in their use. Data will be collected to identify where these devices were actually used and the results.
- **Impact of Budget Cuts** -- the part three budget cuts had a significant impact upon Maine EMS and resulted in a decrease of funding to the regional EMS offices of almost 20%. As a result of this decrease, it was necessary that Maine EMS work with the regional offices to identify how the regional contracts could be amended in a way that resulted in a net savings, without compromising access to education, quality improvement or patient care. Following extensive discussions with the Regional Offices, the Board of EMS and many EMS educators, a plan was developed to change the way the traditional practical examinations are conducted at the end of each program. This change will result in savings to the students and the state and lessen the time span between course completion and state licensure. The first classes to utilize this new process began in December 2005.

MAINE DRUG ENFORCEMENT AGENCY (MDEA), 166 State House Station, Augusta, 04333-0166, 626-3850. Roy E. McKinney, Director – roy.e.mckinney@maine.gov

The Maine Drug Enforcement Agency (MDEA) is the state's lead agency for coordinated drug enforcement operations with 46 sworn personnel, ranging from special agent to director. The fiscal year 2005-06 budget of \$3,277,425 is 49% general fund, 38% federal fund, and 13% special fund. Severe cutbacks at the federal level will reduce MDEA and the Attorney General drug prosecutor's budgets by \$701,000 for the coming year, a 40% reduction, and will greatly effect the agencies drug investigations. A supplemental budget request has been submitted.

Drug agents and Maine law enforcement have seen in the past couple of years a substantial increase in drug related overdose deaths. In addition police around the state say the increase in home invasions, bank robberies and pharmacy robberies can all be attributed to increased illegal drug demand and the money needed to maintain that lifestyle.

MDEA operates five regional task forces located in Augusta, Bangor, Houlton, Lewiston and Portland. MDEA's mission is to reduce the distribution, availability and use of illicit drugs through a coordinated, collaborative statewide enforcement effort. The Director's Office is charged with providing the administrative structure necessary to

implement the State's multi-jurisdictional drug enforcement policy that employs a philosophy of communication, coordination and participation. This is accomplished with a staff of three including the Director. In addition, the National Guard Bureau's Counterdrug Program assigns six personnel in support of the MDEA's investigative activities.

MDEA's staffing comes from state, county and local police. 37 of the officers are assigned full-time to the MDEA's field divisions. Of those, 27 officers are funded through the federal Byrne Agent Program, forming the state's drug enforcement foundation. Since 1988, federal, state and local law enforcement assistance funding has reimbursed local departments for the officers' salary and benefits permitting that community to replace the officer at the local level. The other 10 officers are assigned full-time to the task force group through the Community Agent Program to focus on local drug trafficking issues. In addition to the 37 full-time officers, 9 officers are assigned part-time to a task force group through the Resident Agent Program that also focuses on the drug trafficking issues.

In FY 2004-05, the MDEA initiated 806 investigations resulting in the arrest of 688 persons affecting the drug market in all 16 counties. Seizures resulting from this enforcement activity included 138 firearms used in furtherance of drug crimes, 30 pounds of cocaine, 4 pounds of crack cocaine, 0.9 pounds of heroin, 6,579 pills and 1,032 pounds of marijuana. In addition, the MDEA assisted other departments with 313 additional investigations.

Capitol Security, Cross State Office Building, 68 State House Station, Augusta, 04333-0068, 287-4357.

Donald J. Sutter, Director - donald.j.sutter@maine.gov

Capitol Security is responsible for round-the clock security of most state buildings in Augusta, including the State House complex, Riverview facility in Augusta and the Stevens facility in Hallowell. Capitol Security consists of a director, sergeant, four officers; three watch persons and a part time clerk-typist. Its \$547,196 budget is funded entirely by the state's general fund.

During the fiscal year of 2005, the Bureau processed over 2300 incidents, investigated five automobile accidents and issued over 1300 parking tickets. It also was involved in security for a number of legislative hearings and public events at the State House complex.

Two issues that continue to affect Capitol Security are the bureau's funding source and constant personnel turnover. The two issues are related because the budget is funded entirely by the General Fund, which in recent years has required adjustment every budget cycle. In addition, many of our officers are entry-level law enforcement personnel and move onto larger departments once they have gained some experience. As of late December 2005, Capitol Security is fully staffed.

Gambling Control Unit, 87 State House Station, Augusta 04333-0087 626-3900. Robert Welch, Director – robert.p.welch@maine.gov

The Gambling Control Unit was formed during 2004 following the statewide referendum authorizing slot machines in Bangor. A year of preparation and work by

the staff, working closely with the Gambling Control Board, culminated in the opening of Hollywood Slots in Bangor on November 3, 2005.

The gambling unit is responsible for the licensing, registration, inspection and monitoring of that facility. The current staff is made up of an executive director, secretary, two members of the State Police, an auditor and two public safety inspectors. The annual budget for the unit is \$1,186,953 funding from licensing fees and gaming proceeds.

After Penn National announced in April plans to purchase the former Miller's Restaurant in Bangor for a temporary facility, the gambling unit began exhaustive background checks on all aspects of the company and firms that were going to supply slot machines and associated equipment. In addition, criminal background checks were completed on each person who planned to work at the facility.

A key component to effective regulation of the Bangor facility is the central site monitoring system, which gathers data and ensures a complete accounting of revenue and gambling activities.

MAINE PUBLIC SAFETY'S CONTACT LIST
All Public Safety bureaus have their own web page
which can be found on the Department's web site:

www.maine.gov/dps

Commissioner Cantara's Office – 626-3803

State Police Colonel's Office - 624-7200

State Fire Marshal – 626-3870

Maine Drug Enforcement Agency – 626-3850

Capitol Security - 287-4357

Emergency Medical Services – 626-3860

Highway Safety – 626-3840

Criminal Justice Academy - 877-8000

Gambling Control – 626-3900

Regional Communications Centers

Augusta 624-7076 or 1-800-452-4664

Gray 657-3030 or 1-800-482-0730

Orono 866-2122 or 1-800-432-7381

Houlton 532-2261 or 1-800-924-2261

Emergency Cellular Calls - 911

TDD/TTY line (statewide) 1-888-524-7900

